



Privacy Policy

Protecting the privacy and safeguarding the financial and personal information of our clients and website visitors is one of our top priorities.

The following Privacy Policy explains how we collect and maintain personal (non-public) information concerning our customers, such as your full name, mailing address, identification number, passport, driving license, etc. (hereinafter referred to as the "Information").

By providing us with the Information, you are giving us your consent to collect, use and store the Information as explained in this Privacy Policy.

Collecting personal information

We collect information from you when you open an account and provide us with the requested Information through electronic registration forms, and again when you make a transaction with us (including the deposit or withdrawal of funds). The Information we collect from you includes the data necessary to communicate with you, such as your address, phone number and e-mail. We may also collect other identifiable data such as identification numbers and/or passport/tax registration numbers. Additionally, we may collect demographic information when you open an account, including your gender, birth date, etc. Sometimes we may also ask you to provide information about your trading experience and average annual income, with which we can make an assessment concerning your risk factor.

How do we collect the Information

The data we collect is obtained directly from you. This is done when you fill out the electronic form that we post on our website, and when you voluntarily provide us with other required documents. Additionally, you provide us with the Information by trading on our system, by contacting us or responding to a promotion. We may store your information for up to 6 years to meet legal and regulatory requirements and to prevent Money Laundering. We will not store bank or credit card information but will keep a record of all deposit and withdrawal transactions. If requested we will pass on this information to regulatory and legal authorities to co operate in any investigation or to report suspicious or illegal activity.

The use of personal information

We use personal information only as needed in order to ensure the quality and security of the service we provide to you. For example, we may use the Information collected from you to verify your identity. We may also use the Information to establish and set up your trading account, issue an account number, issue a password, log your activity and contact you from time to time. The Information helps us to enhance our services, customize your browsing experience and inform you of new (additional) products, services or promotions that may be of interest.

Liability Restriction

If the Fair Forex Limited client decides to use the services of another company and provides this company with his/her/its personal information, the client should understand that the safety of his/her/its personal information becomes also the responsibility of the other company. Fair Forex Limited shall not be responsible for the privacy policies of other websites.

Confidentiality of the Information

We will not license, sell, lease or otherwise disclose your personal information to any third party for any reason, except as described below:

- To service providers for the purpose of opening, operating and servicing your account. Such service providers may include attorneys, accountants, auditors, financial professionals and others with involvement in the operation of our service.
- We reserve the right to disclose the Information to third parties, to regulatory, law enforcement or other government authorities where and when such disclosure is provided by law or as necessary to protect our rights, reputation or property.

Information security and integrity

We protect the Information through the use of data security technology, including firewalls, data encryption and other tools. We also require that you use a personal username and password each time you access your account online. We restrict access to the Information at our offices so that only officers and/or employees who need to know the Information will have access to it.

The use of "cookies"

We use cookies--small text files sent from the Web server to your computer--in order to help secure your trading activities and enhance the performance of our website. The cookies neither contain nor capture any personal information, account data or password information. They merely allow the site to recognize that a page request comes from someone who has already logged on.

Changes to the Privacy Policy

We reserve the right to amend, revise, modify and/or change the Privacy Policy at any time. In the event we decide to make any changes to the Privacy Policy, we will notify you of any such change by either posting a notice on our website for public viewing or by notifying you via email of any changes to the Privacy Policy.

Updating your personal information

If you believe our information is erroneous, please notify us immediately. We will investigate the matter and correct any inaccuracies as quickly as possible.

Questions

If you have any questions that this privacy policy does not address, please contact us at support@fairforex.com